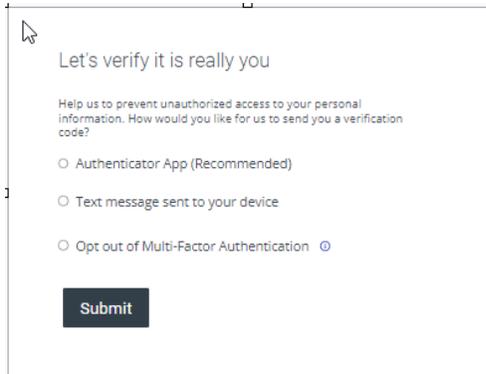
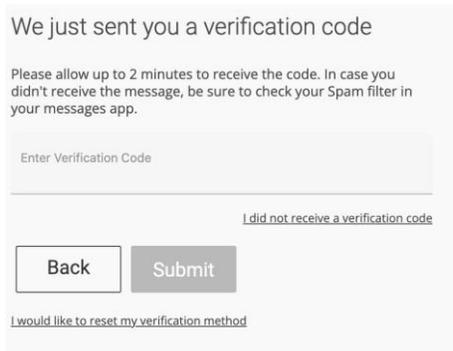


Multi-Factor Authentication (MFA) – reset application steps

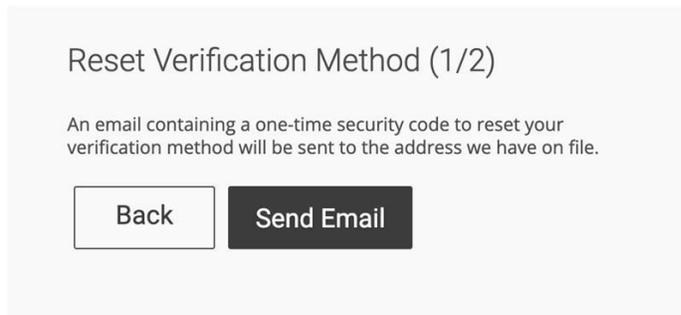
Step1: When the candidate Logs into Candidate Hub:



Step2: Usually candidates select Option2 of "sending text message to your device"



Step3: For SMS when end user click "I would like to reset my verification method" from the above screenshot you'll get the below screen.



Step4: Candidate will receive the verification code in the registered email address.

Step4: Enter the code and click Submit

Step5: The candidate will be redirected to Step 1 screenshot where they can either select the MFA method or Opt out of it.